

# Step by Step Startup

Examples of the elements involved in starting a web site from scratch.



#### What a web site does

- Establish an image for your business
  - identifies you as a professional and capable organization with which to do business.
- Inform prospects about what products and services you provide.
- Educate prospects about the advantages of doing business with you
  - as opposed to dealing with your competition.
- Provide services to your clients conveniently through the Internet interface.
- Attract new prospects to your business who may never have heard of your company.



### Research keywords to focus the site.

- Identify the principle focus of the business.
- Identify the "Unique Selling Proposition".
- Consider how clients would express interest in the business concept.
- Research the keywords using WordTracker.
  - Initial list
  - Select likely terms.
  - Broad search.
  - Eliminate mismatches.



# Selecting appropriate keywords.

- Tabulate the research findings.
- Examine the results to identify productive groupings of phrases.
  - See illustration of technique using spreadsheet to identify like phrases.



#### What "Kind" of Site?

- What is the primary purpose of the site you want to develop?
- What level of competition for clients will you encounter?
- What kind of resources will you commit to development and maintenance?
- Different answers to these questions can lead to different decisions about how to develop your site.



# **Choosing Your Domain Name**

- Is search engine ranking critical?
  - If "Yes", look for existing domain names
  - If "No", create short, easily remembered name
- Consider separate domain names for ranking and for email.



# Locating a Hosting Provider

- Most important considerations are reliability and support.
- Ask about up-time, backup, support policies, web site statistics, other sites on same server, site development tools, etc.
- Cost is a lesser important factor in choosing a hosting company.



# Planning Your Site Development

- Identify your developer (can you do it yourself?)
- Establish the criteria that are important to you for your site.
  - Marketability, ease of adding to or changing site, style of design, site features, etc.)
- Check experience and references
  - Look at other sites by this developer, will they work for you?)
  - Don't count on getting something different from what you see.
- How easy will this person/company be to work with?



# Organizing the site structure.

- Use keyword research findings to set up structure to capitalize on keyword focus.
- See example sites:
  - http://www.medical-supplies-equipment-company.com/
  - http://www.residential-landscape-lighting-design.com/



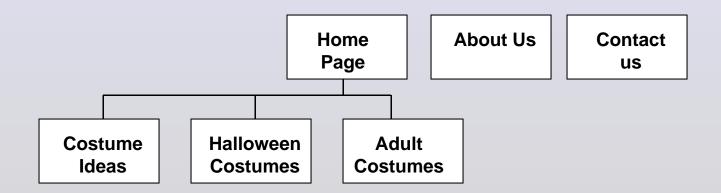
# Setting up the site layout (page format).

- Diagram your site layout in a "tree" format.
- Establish a standard "template" for your pages.
  - Header graphics.
    - Sets the image for the site without burdening load time.
  - Footer information.
    - Include your address to localize search.
  - Interior page layout.
  - Graphics to be included?
    - Optimize all images.
    - Use caution & discretion with graphics.



# Tree diagram

- Illustration of a sample site structure.
- Note the hierarchal nature of the structure.





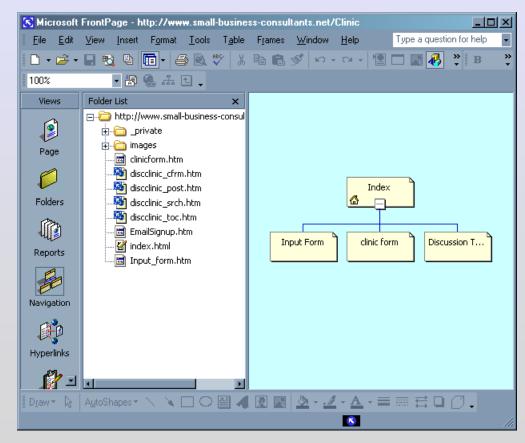
# Creating the site.

- Frontpage (defunct, look for Microsoft Expressions) is the simplest startup option.
  - Note that specific support is required from the hosting company.
  - Support must be confirmed before committing to this approach.
- Use of "include pages" to simplify update and to standardize appearance.
- Table structure background aids in defining layout of pages.
- Navigation bar setup.
  - Frontpage supports automatic update of nav bars.
  - Creates some special conditions to be aware of in design.



# Directory vs. Navigation Structure

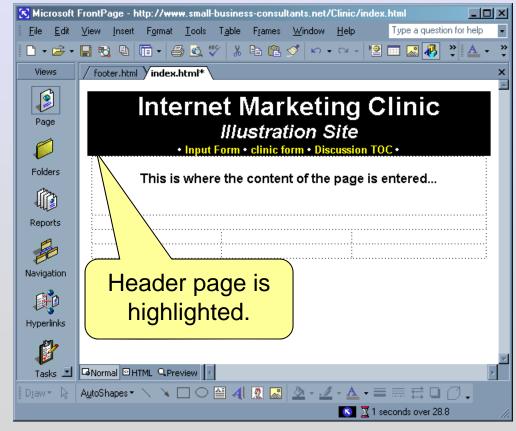
- Note the Directory structure on the left panel.
- Navigation structure in the right panel.





# **Included Page**

- Note placement of "header" page include.
- Note basic navbar included on header page.
- Placement of footer bar on page follows same technique.





#### Elements to include in the site:

- Content pages focused on terms identified as keyword phrases.
- Site map (on site page, sitemap file or both)
- Contact us
- About Us
- Newsletter
- Forum/Blog
- Links pages
- Site search



# Site Map

- Provides a direct link to any page in the site.
- Aids the search engines in finding pages on the site to index.
- Can be of value to site users as well, but that is not the primary benefit.
  - Site navigation should provide access to the site for users.



#### Newsletter

- Regular correspondence builds a community.
- Existing clients are your best source of new business.
- Newsletters constitute "networking" via the web!
- Think about why these individuals came to your site.
  - Give them more of what they are interested in to tie them to your business.



# Forum/Blog

- Forum becomes a "user community" where others interested in your product/service contribute ideas to the site.
- Your community helps you to create more content.
- Forums must be monitored for corrupting content.



# Forum/Blog (2)

- Blogs have many advantages over standard forum format.
  - Easily updated from anywhere.
  - Easy to create and maintain.
  - Administrative support provided free through blog setup.
    - Blogger.com provides support.
    - Blogger.com belongs to Google, highly likely to have content indexed by Google.
  - Blogs are easily syndicated.
    - Similar to newsletters, except that users automatically get the information directly where they want to read it.
    - Users can also republish the content, extending the reach of your communication.



# **Links Pages**

- Links are still extremely important to ranking.
- Google is making changes to how they treat links from other sites.
- MSN & Yahoo have not made similar changes to their link treatment.



# Links (Google)

- More intensive scrutiny of significance of links.
- Many prior links will not be acknowledged by Google.
- Excessive links can engender penalties from Google in rankings results.
- Links to environments that Google discriminates against can hurt you!



#### Site Search

- Supplement to site navigation.
- Enables users to define their interest.
- Provides insight to what users are looking for.
- See Freefind as an example of site search tool.
  - Google also provides site search utility (only for pages they have indexed).
  - Freefind is under your control.
  - Offered free with advertising included on results page.
  - Configurable.



#### "Contact Us"

- Page to provide alternative contact information.
- Principal means of contact should be included on every page if that is part of the activity you want to encourage.
- This page can include more information about your staff resources useful to your clientele.



#### "About Us"

- Describe your operations and personnel.
- Helps to establish a personal feeling to the relationship with your clients.
- Describe your service areas with terms that may help you in searches.



#### End of Presentation

#### **Questions?**

Don't forget to complete your class evaluation form and turn it in at the back of the class!

We need to clear the room promptly at 9:00 p.m. so the staff can go home. Thanks for your cooperation.